

Cozy App Login Instructions

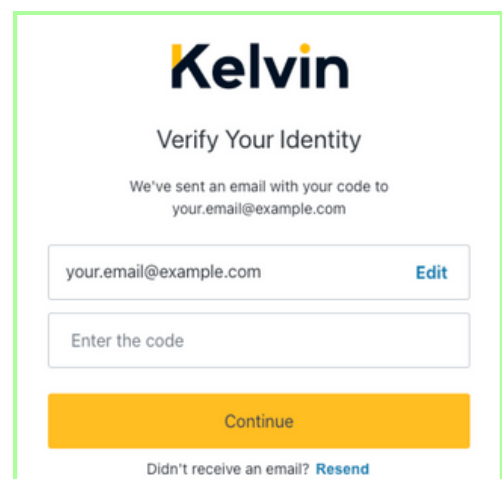
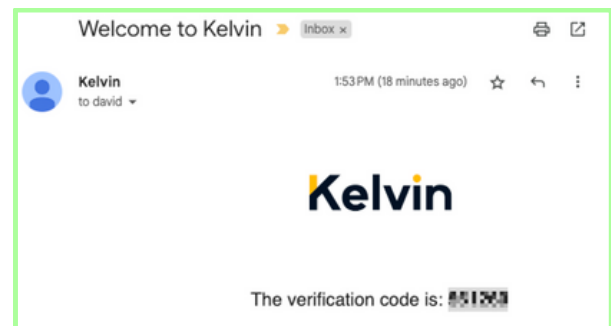
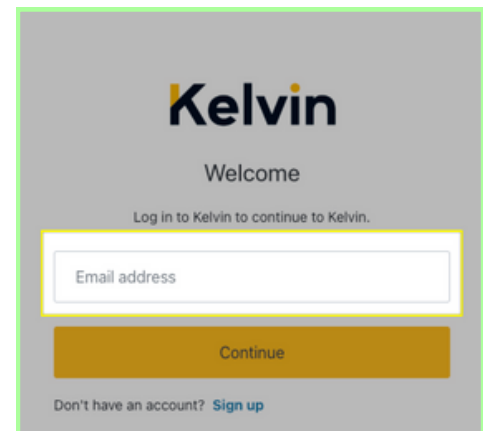
Find the app at: <https://cozy.kel.vin>

There are **three** login methods: passwordless, email + password, and social login. Below are instructions on the various login methods.

If you have any questions about the app, please visit this page: [Cozy App FAQ](#), or contact us at support@kel.vin

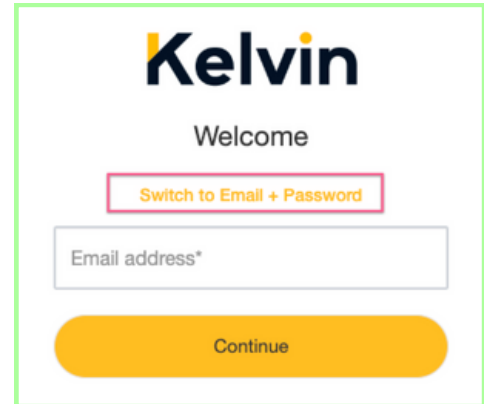
Passwordless Instructions:

- Enter your email address
 - **Note:** Email address must be the same as the one used for original account invitation
- Go to your email inbox to find the verification code
 - **Important:** You will get a passcode whether you have an account or not. If you enter the passcode and it keeps taking you back to the email prompt, this means that you don't have an active account and need to get one created for you. To do so, please reach out to support@kel.vin
- Enter the code and click "Continue", and that will take you to your account!

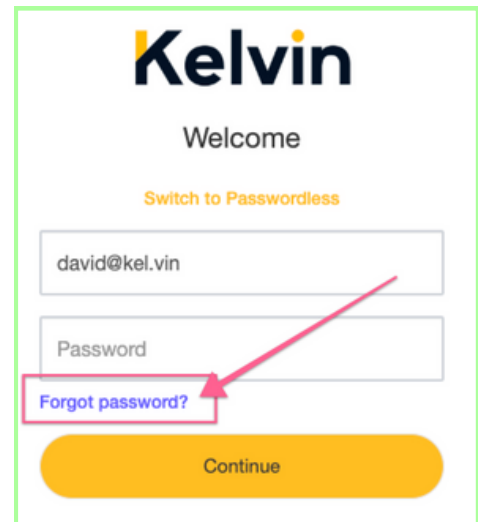


Email + Password Instructions

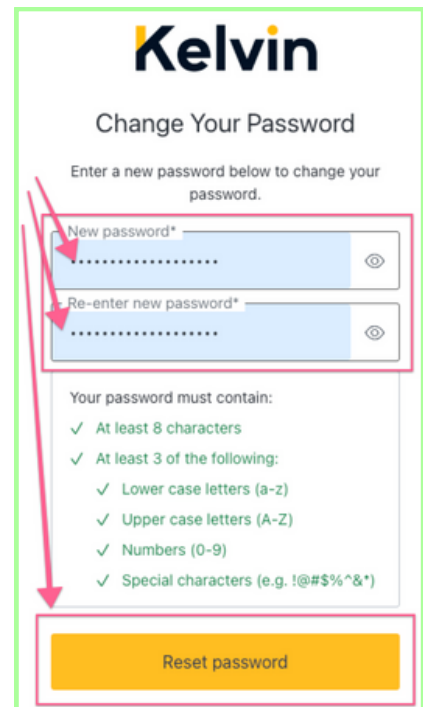
- Select “Switch to Email + Password”
- Enter your email
 - **Note:** Email must be the same as the one used for original account invitation
- Set up your password by selecting “Forgot Password?”
- Check your inbox to find a “Reset your password” email
- Click “Confirm” in the email
- Enter your new password twice, and finally, click on “Reset Password”
- Go back to the previous login page and enter your email and new password
- Click “Continue” and you should be led to your Cozy account!



The screenshot shows the Kelvin login interface. At the top is the Kelvin logo. Below it is the word 'Welcome'. A pink box highlights a button labeled 'Switch to Email + Password'. Below this is a text input field labeled 'Email address*'. At the bottom is a large orange button labeled 'Continue'.



The screenshot shows the Kelvin login interface. At the top is the Kelvin logo. Below it is the word 'Welcome'. A pink box highlights a button labeled 'Switch to Passwordless'. Below this is a text input field containing 'david@kel.vin'. Below that is a text input field labeled 'Password'. A pink box highlights a link labeled 'Forgot password?' with a pink arrow pointing to it from the right. At the bottom is a large orange button labeled 'Continue'.



The screenshot shows the Kelvin 'Change Your Password' screen. At the top is the Kelvin logo. Below it is the title 'Change Your Password'. Underneath is the instruction 'Enter a new password below to change your password.' There are two text input fields: 'New password*' and 'Re-enter new password*', both with eye icons to the right. A pink box highlights these two fields. Below them is a section titled 'Your password must contain:' with a list of requirements, each preceded by a green checkmark: 'At least 8 characters', 'At least 3 of the following:', 'Lower case letters (a-z)', 'Upper case letters (A-Z)', 'Numbers (0-9)', and 'Special characters (e.g. !@#\$%^&*)'. At the bottom is a large orange button labeled 'Reset password'.

Social Logins (Google & Microsoft)

Instructions

- You can use this option if the email you are registered with is an exact match to your Google or Microsoft login
- Click on the respective icon
- Another window will launch for you to log into those platforms
- Login as you normally would with those accounts, and you're all set!

